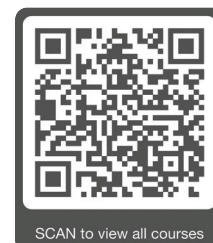


Certificate II in Health Support Services



The Certificate II in Health Support Services is a great starting point for students who are interested in working in healthcare but want to explore the field before committing to a specific clinical role. You'll work in the areas that keep hospitals and health facilities running – supporting patients, working alongside clinical staff, and learning how healthcare environments operate day to day.

This course focuses on the practical, people-centred skills that every health workplace needs: communicating well, working safely, preventing infection, and being a reliable part of a team. Healthcare is one of Australia's fastest growing industries, and this qualification opens the door to a wide range of entry-level roles and further study pathways.



Learning Areas

- Teamwork
- Working with diverse others
- Communication
- Infection prevention and control
- policies and procedures
- Problem solving
- Workplace health and safety



Job Role Outcomes

- Hospital Attendant
- Patient Services Assistant
- Ward Assistant
- Hospital Orderly
- Health Administrative Worker



Further Education Opportunities

- HLT33021 Certificate III in Allied Health Assistance
- HLT33115 Certificate III in Health Services Assistance
- HLT37315 Certificate III in Health Administration
- HLT37525 Certificate III in Pathology
- HLT43021 Certificate IV in Allied Health Assistance
- HLT47321 Certificate IV in Health Administration
- HLT41120 Certificate IV in Health Care (Ambulance)

VET in QCE

Vocational Education and Training Delivered to Secondary Students (VETDSS) is unique in that it provides flexible pathways, either into employment or further studies (post-compulsory schooling), all while formally contributing to the Queensland Certificate of Education.

All VET qualifications are nationally recognised – by both employers and industries, and further education providers (like TAFE institutes or private training organisations).



QCAA recognition and QCE Credit arrangements

IVET PROGRAM	POSSIBLE QCE POINTS*
Certificate II in Health Support Services (HLT23221)	4

*Further information on VET in QCE can be found on the Queensland Curriculum and Assessment Authority's website here:

<https://myqce.qcaa.qld.edu.au/subjects-and-courses/vocational-education-and-training>

- Diploma of Nursing
- Diploma of Paramedicine
- Higher Education pathways