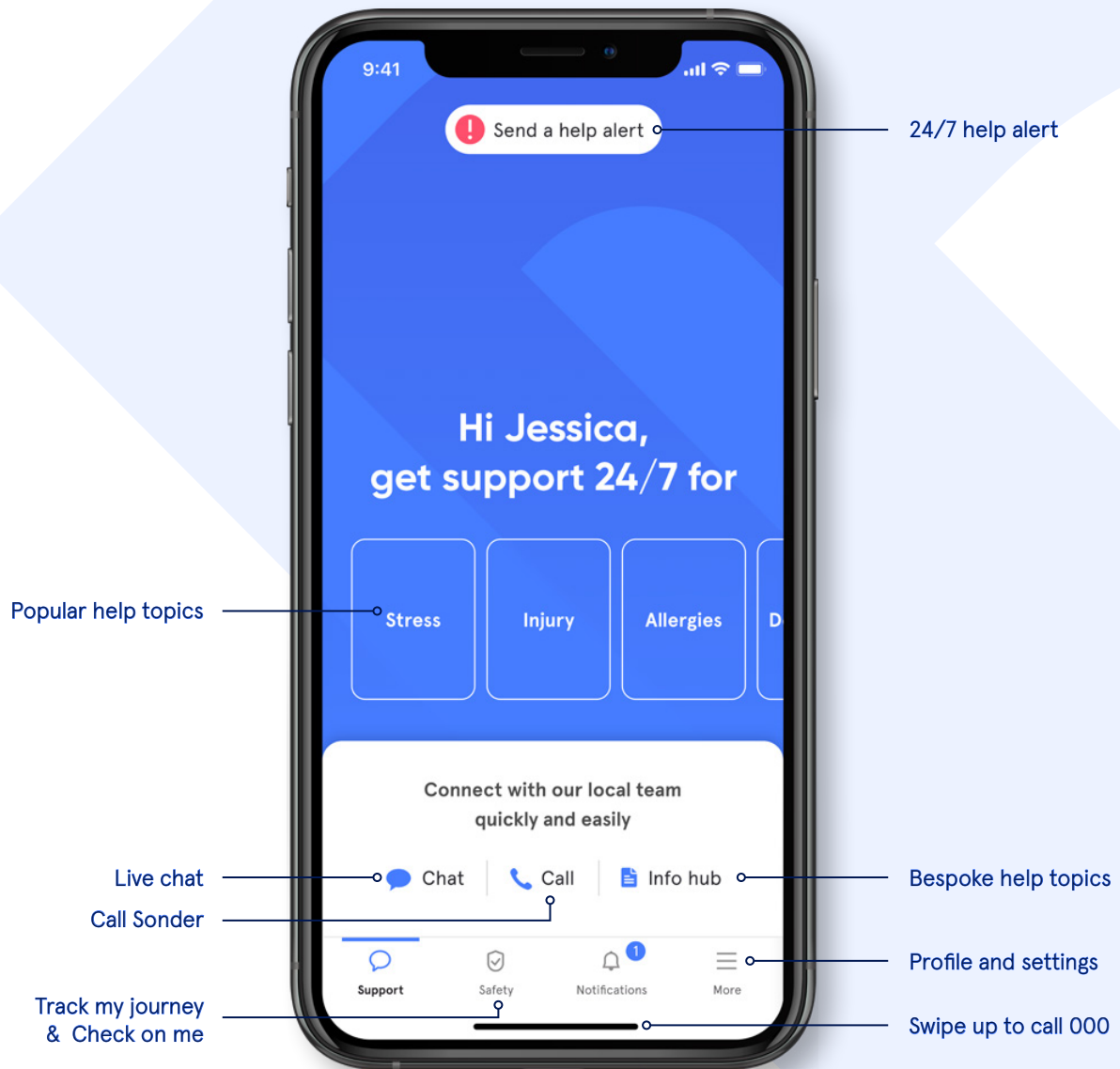


The Sonder "how to" guide



New user login

1. Download the Sonder app from your preferred app store
2. Enter your email address
3. If asked, enter your registration code or partner name
4. Enter your first and last name
5. Check your inbox to verify your email address and set a password
6. Once completed, you can log in

Scan the QR code and connect with Sonder now

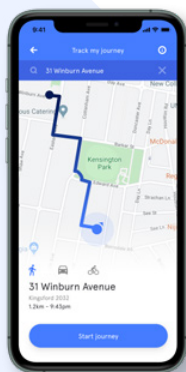


**Trusted to care,
ready to respond.**

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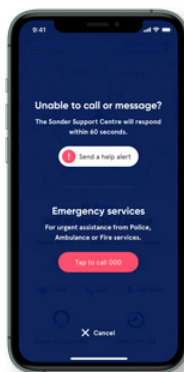


Safety features – The Sonder app has a variety of features to make you feel safe whenever you need it, wherever you are.



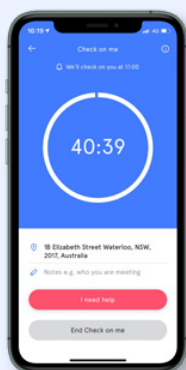
Track my journey

Stay connected day or night. Whether you're out and about, walking in the dark or on your daily commute, we monitor your progress throughout your journey until you no longer need us.



Help alert

Immediate support. If you need urgent help, simply tap "send a help alert" to get connected instantly to our team, who are always here to help. They can assist you remotely or in-person.



Check on me

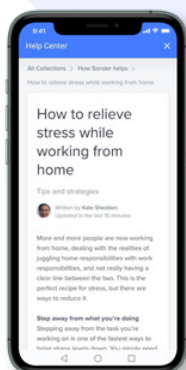
Feel safe in any situation. Sonder can check up on you to make sure you're okay when you're meeting someone new or going somewhere unfamiliar.



Safety alerts

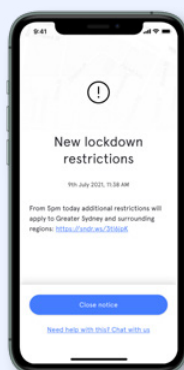
Helping avoid unsafe hotspots. We scan the environment for anything that may impact your safety. If you're near an unsafe location, we'll notify you immediately, and follow up to ensure you are safe.

Wellbeing features – The Sonder app has a variety of features to make you feel safe whenever you need it, wherever you are.



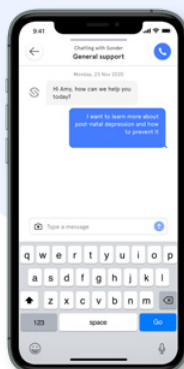
Self help

The app hosts a wide range of articles and resources that you can access quickly and easily by tapping the 'Self help' button. If you need more information, you can connect with the Sonder team by selecting the 'chat with us' option in each article.



App notifications

Relevant, timely notifications about things happening around you. Reduce stress by staying informed about scams, weather events, COVID-19 or travel restrictions.



Chat instantly

Connect with a Sonder support specialist discreetly and in real-time. Select a relevant topic and type freely, or tap the 'Chat' icon to start a conversation. Everything is confidential.

**Trusted to care,
ready to respond.**

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